

May 12, 2006

DHS HCO 06-6399

Mr. Jerry D. Stanger, Chief
California Department of Health Services
Payment Systems Division
MS 4700
P.O. Box 997413
Sacramento, CA 95899-7413

DEFAULTS AND DISENROLLMENTS BY COUNTY, ZIP, AND LANGUAGE, Medical and Dental — Effective 5/1/06

Reference: CA HCO Contract #01-15932 Section 3.10.5.2.3 (7)

Dear Mr. Stanger:

The purpose of this letter is to provide Department of Health Services with the current version of the reports listed below.

- ☐ MSC-B-M30 – Defaults by County, Zip, and Language – Medical
- ☐ MSC-B-M30D – Defaults by County, Zip, and Language – Dental
- ☐ MSC-B-M31 – Disenrollments by County, Zip, and Language – Medical
- ☐ MSC-B-M31D – Disenrollments by County, Zip, and Language – Dental

If you have any questions regarding this report, please contact Harry Gill at (916) 364-6620.

Sincerely,

Signature on Original Copy

Benjamin R. Coss
Project Director
California Health Care Options

cc: Armando Cerda
Reports File
Admin File – ID #1237

Data Provision Disclaimer

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MSC-B-M30 DEFAULTS BY COUNTY AND LANGUAGE

MEDS ACCEPTED MEDICAL EFFECTIVE 5/1/2006

3/25/2006 - 4/24/2006

MAXIMUS

| COUNTY | ENGLISH | SPANISH | FARSI | ARMENIAN | CAMBODIAN | CHINESE | HMONG | LAOTIAN | RUSSIAN | VIETNAMESE | KOREAN | TAGALOG | ARABIC | UNKNOWN | OTHER | TOTAL |
|----------------|---------|---------|-------|----------|-----------|---------|-------|---------|---------|------------|--------|---------|--------|---------|-------|--------|
| ALAMEDA | 616 | 219 | 5 | 0 | 3 | 28 | 0 | 0 | 6 | 17 | 0 | 0 | 15 | 0 | 13 | 922 |
| CONTRA COSTA | 356 | 191 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 2 | 0 | 3 | 1 | 0 | 1 | 555 |
| FRESNO | 625 | 364 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 999 |
| KERN | 703 | 421 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 1 | 1,127 |
| LOS ANGELES | 4,318 | 4,036 | 14 | 78 | 10 | 64 | 0 | 0 | 11 | 28 | 36 | 12 | 13 | 2 | 25 | 8,647 |
| RIVERSIDE | 1,192 | 798 | 0 | 0 | 2 | 4 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 1 | 1 | 2,002 |
| SACRAMENTO | 869 | 230 | 6 | 6 | 0 | 6 | 16 | 2 | 34 | 9 | 0 | 0 | 0 | 0 | 14 | 1,192 |
| SAN BERNARDINO | 1,541 | 718 | 0 | 0 | 5 | 1 | 0 | 0 | 0 | 4 | 0 | 0 | 3 | 1 | 2 | 2,275 |
| SAN DIEGO | 787 | 764 | 2 | 0 | 0 | 1 | 1 | 0 | 7 | 15 | 0 | 2 | 1 | 0 | 20 | 1,600 |
| SAN FRANCISCO | 243 | 128 | 0 | 0 | 0 | 74 | 0 | 0 | 8 | 3 | 0 | 11 | 2 | 0 | 5 | 474 |
| SAN JOAQUIN | 374 | 213 | 1 | 0 | 4 | 2 | 21 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 618 |
| SANTA CLARA | 618 | 463 | 4 | 1 | 2 | 3 | 0 | 0 | 0 | 55 | 3 | 14 | 0 | 1 | 15 | 1,179 |
| STANISLAUS | 533 | 248 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 10 | 796 |
| TULARE | 542 | 225 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 769 |
| | | | | | | | | | | | | | | | | |
| TOTAL | 13,317 | 9,018 | 32 | 85 | 29 | 184 | 46 | 7 | 66 | 139 | 39 | 42 | 37 | 5 | 109 | 23,155 |

† Zip code data is collected and available in MAXSTAR®.

MSC-B-M30D DEFAULTS BY COUNTY AND LANGUAGE

MEDS ACCEPTED DENTAL EFFECTIVE 5/1/2006

3/25/2006 - 4/24/2006

MAXIMUS

| COUNTY | ENGLISH | SPANISH | FARSI | ARMENIAN | CAMBODIAN | CHINESE | HMONG | LAOTIAN | RUSSIAN | VIETNAMESE | KOREAN | TAGALOG | ARABIC | UNKNOWN | OTHER | TOTAL |
|----------------|---------|---------|-------|----------|-----------|---------|-------|---------|---------|------------|--------|---------|--------|---------|-------|-------|
| LOS ANGELES | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| RIVERSIDE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| SACRAMENTO | 811 | 238 | 6 | 6 | 0 | 5 | 21 | 6 | 35 | 13 | 0 | 0 | 0 | 0 | 14 | 1,155 |
| SAN BERNARDINO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | | | | | | | | | | | | | | | | |
| TOTAL | 811 | 238 | 6 | 6 | 0 | 5 | 21 | 6 | 35 | 13 | 0 | 0 | 0 | 0 | 14 | 1,155 |

† Zip code data is collected and available in MAXSTAR®.

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MSC-B-M31 DISENROLLMENTS BY COUNTY AND LANGUAGE

MEDS ACCEPTED MEDICAL EFFECTIVE 5/1/2006

3/25/2006 - 4/24/2006

MAXIMUS

2 PLAN & GMC COUNTIES

| COUNTY | ENGLISH | SPANISH | FARSI | ARMENIAN | CAMBODIAN | CHINESE | HMONG | LAOTIAN | RUSSIAN | VIETNAMESE | KOREAN | TAGALOG | ARABIC | UNKNOWN | OTHER | TOTAL |
|-----------------|--------------|--------------|-----------|-----------|-----------|------------|------------|-----------|-----------|------------|-----------|-----------|-----------|------------|-----------|---------------|
| ALAMEDA | 327 | 61 | 3 | 0 | 2 | 14 | 0 | 2 | 2 | 27 | 2 | 5 | 3 | 7 | 17 | 472 |
| CONTRA COSTA | 254 | 74 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 1 | 0 | 3 | 0 | 346 |
| FRESNO | 394 | 173 | 0 | 0 | 1 | 0 | 26 | 0 | 0 | 0 | 0 | 0 | 0 | 14 | 3 | 611 |
| KERN | 562 | 160 | 0 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 2 | 0 | 732 |
| LOS ANGELES | 2,599 | 1,741 | 9 | 61 | 54 | 78 | 0 | 5 | 9 | 49 | 6 | 8 | 4 | 43 | 13 | 4,679 |
| RIVERSIDE | 645 | 289 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 10 | 3 | 948 |
| SACRAMENTO | 912 | 121 | 7 | 7 | 1 | 18 | 72 | 3 | 56 | 26 | 1 | 4 | 0 | 12 | 19 | 1,259 |
| SAN BERNARDINO | 887 | 238 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 10 | 1 | 1,140 |
| SAN DIEGO | 672 | 289 | 5 | 0 | 1 | 3 | 0 | 0 | 7 | 20 | 1 | 6 | 10 | 27 | 10 | 1,051 |
| SAN FRANCISCO | 90 | 24 | 0 | 0 | 0 | 14 | 0 | 0 | 4 | 2 | 0 | 4 | 0 | 3 | 0 | 141 |
| SAN JOAQUIN | 331 | 75 | 0 | 0 | 7 | 0 | 2 | 2 | 0 | 2 | 0 | 0 | 0 | 4 | 1 | 424 |
| SANTA CLARA | 194 | 77 | 7 | 0 | 1 | 10 | 0 | 0 | 6 | 30 | 4 | 10 | 0 | 1 | 1 | 341 |
| STANISLAUS | 315 | 72 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 7 | 3 | 401 |
| TULARE | 196 | 148 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 348 |
| SUBTOTAL | 8,378 | 3,542 | 38 | 70 | 75 | 137 | 101 | 12 | 85 | 165 | 14 | 40 | 18 | 147 | 71 | 12,893 |

VOLUNTARY COUNTIES

| COUNTY | ENGLISH | SPANISH | FARSI | ARMENIAN | CAMBODIAN | CHINESE | HMONG | LAOTIAN | RUSSIAN | VIETNAMESE | KOREAN | TAGALOG | ARABIC | UNKNOWN | OTHER | TOTAL |
|-----------------|--------------|--------------|-----------|-----------|-----------|------------|------------|-----------|-----------|------------|-----------|-----------|-----------|------------|-----------|---------------|
| LAKE | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| MADERA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| MARIN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| MERCED | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 |
| ORANGE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| SONOMA | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 |
| SUTTER | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| VENTURA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OUT OF STATE | 1 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 10 |
| SUBTOTAL | 8 | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 18 |
| TOTAL | 8,386 | 3,552 | 38 | 70 | 75 | 137 | 101 | 12 | 85 | 165 | 14 | 40 | 18 | 147 | 71 | 12,911 |

† Zip code data is collected and available in MAXSTAR®.

* This report gathers data based on the current County of residence for the beneficiary. The MSC-B-M02 is by plan within County. Therefore, if a beneficiary moved from Los Angeles County to Riverside County and disenrolled from LA Care, the disenrollment would show up as a disenrollment in Los Angeles County on the MSC-B-M02 and a disenrollment from Riverside County on the MSC-B-M31.

MSC-B-M31D DISENROLLMENTS BY COUNTY AND LANGUAGE

MAXIMUS

MEDS ACCEPTED DENTAL EFFECTIVE 5/1/2006

3/25/2006 - 4/24/2006

2 PLAN & GMC COUNTIES

| COUNTY | ENGLISH | SPANISH | FARSI | ARMENIAN | CAMBODIAN | CHINESE | HMONG | LAOTIAN | RUSSIAN | VIETNAMESE | KOREAN | TAGALOG | ARABIC | UNKNOWN | OTHER | TOTAL |
|-----------------|--------------|--------------|----------|-----------|-----------|-----------|-----------|----------|------------|------------|-----------|----------|----------|-----------|-----------|--------------|
| ALAMEDA | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 |
| CONTRA COSTA | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 |
| FRESNO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| KERN | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 |
| LOS ANGELES | 1,011 | 1,409 | 1 | 10 | 4 | 12 | 0 | 0 | 2 | 18 | 12 | 6 | 8 | 19 | 1 | 2,513 |
| RIVERSIDE | 3 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9 |
| SACRAMENTO | 1,030 | 151 | 0 | 13 | 2 | 14 | 27 | 1 | 125 | 32 | 1 | 3 | 0 | 14 | 9 | 1,422 |
| SAN BERNARDINO | 19 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 28 |
| SAN DIEGO | 9 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 12 |
| SAN FRANCISCO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| SAN JOAQUIN | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 |
| SANTA CLARA | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 |
| STANISLAUS | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 |
| TULARE | 4 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 |
| SUBTOTAL | 2,094 | 1,581 | 1 | 23 | 6 | 26 | 27 | 1 | 127 | 50 | 13 | 9 | 8 | 33 | 10 | 4,009 |

VOLUNTARY COUNTIES

| COUNTY | ENGLISH | SPANISH | FARSI | ARMENIAN | CAMBODIAN | CHINESE | HMONG | LAOTIAN | RUSSIAN | VIETNAMESE | KOREAN | TAGALOG | ARABIC | UNKNOWN | OTHER | TOTAL |
|-----------------|--------------|--------------|----------|-----------|-----------|-----------|-----------|----------|------------|------------|-----------|----------|----------|-----------|-----------|--------------|
| MARIN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| ORANGE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| VENTURA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OUT OF STATE | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| SUBTOTAL | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| TOTAL | 2,094 | 1,582 | 1 | 23 | 6 | 26 | 27 | 1 | 127 | 50 | 13 | 9 | 8 | 33 | 10 | 4,010 |

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* This report gathers data based on the current County of residence for the beneficiary. The MSC-B-M02D is by plan within County. Therefore, if a beneficiary moved from Los Angeles County to Riverside County and disenrolled from LA Care, the disenrollment would show up as a disenrollment in Los Angeles County on the MSC-B-M02D and a disenrollment from Riverside County on the MSC-B-M31D.